National Transportation Safety Board Summary record of telephonic interview with: Mr. Gary Lockwood Director, Disaster Services, Hawaii Chapter, American Red Cross 808-739-8114 e-mail: Lockwoodg@hawaii.rr.com

February 16, 2001, PM

Conducted by: Robert Henry, NTSB, OMS

The Red Cross responded to the emergency as part of the Coast Guards emergency response plan. Called by the Coast Guard's Group Honolulu. Responded with a canteen vehicle and 12 volunteers trained in mass care and mental health care. Several of the volunteers were bilingual. Stayed with survivors until all crewmembers departed Sand Island (Coast Guard). Their services lasted about 5/6 hours. The Red Cross visited with survivors on Saturday, February 10, 2001, at the Ocean Resort Hotel, Waikiki, and were ready to continue providing mental health care, but not specifically asked for help from the Japanese Council General.

Mr. Lockwood had several opportunities to accompany Gary Abe during the first week in providing family assistance to relatives of the crew and students, including the family's viewing of the debris at the Coast Guard's ISC on Sand Island. He was part of the Red Cross response to the KAL crash in Guam.

Mr. Lockwood will be preparing a report on the emergency response and will accept an email request for the document.